

Healthcare Infrastructure for a Web of Care

European Health Property Network 2016 Workshop 23-25 November, Madrid

European countries face an urgent need to provide their citizens with more personalised services, responsive to changing models of health and social care. This shift, encouraged by new technologies, is characterised by more distributed and decentralised care provision. Hospitals focus increasingly on highly specialised diagnoses and treatments, while primary and community care adopt some features which were previously available only in secondary care centres. Home care services, and forums for patient self-management, are becoming important factors in the overall care system, and non-clinical environments are playing a significant role in patient education and support. These trends add up to a move away from care provision in traditional silos, towards a **web of care** which extends from the home, to spaces for work and leisure, and, of course, to newly imagined clinical environments.

This year's EuHPN Workshop will address the effects of this societal change on the physical environment of care. A range of speakers from across Europe, including invited speakers from Spain, will address:

- The **rationale** for the web of care, including service reform
- How to **plan** for radical reconfiguration of healthcare infrastructure
- **Designs** for a new generation of healthcare buildings
- Health-promoting **public spaces**
- **Technologies** which enable better care, in and out of health facilities
- **Implementing** new care models and their supporting infrastructure.

Who will attend and who will be speaking?

EuHPN workshops bring together professionals who work in health policy development, health system planning, healthcare architecture and design, health facility managers, senior managers and clinicians, healthcare capital asset experts and patient representatives. This broad range of participants ensures deep knowledge sharing and cross-fertilisation of ideas. Our participants are expected to be active, by contributing questions to speakers and taking part in audience debates.

Our speakers come from the same background as our audience members, balanced between policy, theory and practice. Many have been directly responsible, in senior positions, for the case studies and projects they describe. All are chosen because they offer expert analysis and a fresh, challenging perspective. The multi-disciplinary, multinational range of speakers will ensure that workshop participants gain insights into developments across the whole of Europe.

Please note that the working language of this event is English.

Thursday 24th November

09.00	Introduction to day 2	Jonathan Erskine, EuHPN
09.05	Keynote address: <i>Creating a Web of Care: why and how?</i>	Candace Imison, Director of Policy, Nuffield Trust, UK
S2	Beyond the walls: new healthcare environments for holistic care	Chair: Peter Haggarty, Glasgow University, UK
09.30	<i>The NHS Five Year Forward View and how the Estate can act as an enabler</i>	Steven Bannister, Managing Director, Northumbria Healthcare Facilities Management Ltd, UK
09.55	<i>The New Children's Hospital, Dublin: driving a new paediatric care model in Ireland</i>	Paul de Freine, Chief Architectural Advisor and Helen Byrne, Head of Planning and Performance - Acute Hospitals Division, Health Service Executive, Ireland
10.20	<i>The Municipal Healthcare Centres of San Blas, Usera and Villaverde</i>	José María Hurtado de Mendoza, Estudio Entresitio, Madrid, Spain
10.45	Coffee break	
11.15	<i>Helbredsprofilen.dk – The Health Profile.dk. How short films on life with chronic conditions support a more coherent web of care</i>	Anne Øster Hjortshøj, Executive Officer, Department of Quality and Development, Zealand Region, Denmark
11.45	<i>The Harbour Project, UK: new environments and approaches to mental health care and dementia</i>	Alistair Rose, Project Director, Lancashire Care NHS Foundation Trust, UK
12.15	<i>A better place for mental health care</i>	Fred Bisschop, Theo Staats, nCZB, Netherlands
12.45	<i>Audience questions and discussion</i>	
13.00	Lunch	

- S3 **Methodologies and technologies for transforming patient care and health system infrastructure** Chair: Simona Agger, Chair of the European Health Property Network
- 14.00 *Possible e-health contribution to the web of care.* Dr Mateusz Lichon and Dr Marcin Kautsch, University of Krakow, Poland
- 14.30 *Designing for environmentally sustainable healthcare: the case of the Santa Lucia University General Hospital* Roger Pernas Vallès, CEO, CASA SOLO Arquitectos SLP
- 15.00 *SmartCare Project and Friuli Venezia Giulia deployment site* Dr Sara Sanson, Azienda Sanitaria Universitaria Integrata di Trieste (ASUITs), Italy
- 15.30 Coffee break
- 16.00 *Clear Code Method: maximizing the accessibility of healthcare facilities* Inés Fábregas, Business Development Manager, PMMT Forward Thinking Healthcare Architecture, Spain
- 16.30 *The Rey Juan Carlos Hospital: designing for patient-centred care* Jacopo Ordas, Rafael de la Hoz, Spain
- 17.00 - 17.30 Closing remarks and discussion
- 20.00 – 23.00 EuHPN Workshop dinner 'Nubel' room at the Reina Sofia Museum, Santa Isabel 52, Madrid 28012

Friday 25th November

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| S4 | Implementing infrastructure change for a Web of Care | Chair: Birger Stamsø, South Eastern Norway Regional Health Authority |
| 09.00 | <i>The Vanguard Experiment: large-scale change in the English NHS</i> | Jonathan Erskine, Executive Director, European Health Property Network; Research Fellow, Centre for Public Policy and Health, Durham University, UK |
| 09.30 | <i>A new model of emergency care in Finland: what happens to the buildings?</i> | Pentti Itkonen, Director, Eksote, Finland |
| 10.00 | <i>The patient's health service - how to further develop the health service to the best for the patient?</i> | Gunvor Øfsti, Special Advisor, South Eastern Norway Regional Health Authority, Norway |
| 10.30 | <i>Planning the patient's health service – A case study from Helgeland, Norway</i> | Gunn Håberget, Hospitalplanner, Norwegian Hospital Construction Agency |
| 11.00 | Coffee break | |
| 11.30 | <i>Building a knowledge sharing network to deliver the evidence needed to transform care</i> | Liesbeth van Heel, Programme Secretary, Erasmus MC, Netherlands |
| 12.00 | <i>Two different approaches in PPP projects: Puerta de Hierro Hospital and Royal Liverpool University Hospital</i> | Antonio Ocaña, Partner, AIDHOS Architects |
| 12.30 | <i>Questions and discussion</i> | |
| 12.45 | Closing remarks | Jonathan Erskine, Executive Director and Simona Agger, Chairman – European Health Property Network |
| 13.00 | Lunch | |
| 14.00 | Study tour departs from LASEDE | Visit 1: the Puerta de Hierro Hospital (Majadahonda) |
| | Note: participants should choose one of the three options; further information on these sites will be circulated separately. | Visit 2: San Blas Municipal Healthcare Centre |
| | | Visit 3: the Rey Juan Carlos University Hospital (Mostoles) |
| 18.00 | Study tour return to LASEDE | |

Locations and maps



The **venue** for the Madrid 2016 is LASEDE, Calle de Hortaleza 63, the headquarters of the Official College of Architects in Madrid (COAM). LASEDE, which offers high quality conference facilities, is situated in central Madrid, next to easily accessible public transport hubs. For further information about

the venue, please use these links: <http://lasede.coam.org/lasede-coam-visita-virtual.html>; www.lasede.coam.org. The Google maps reference is: <https://goo.gl/maps/JFkWHNDQXXx>.

The EuHPN workshop is taking place on the second floor of LASEDE, in the room known as the 'Auditorio'. Coffee breaks and lunches will be served in the adjoining room.

The **workshop dinner** is taking place on Thursday 24th November, from 20.00 onwards, at the Reina Sofia Museum. There is no formal dress code for the dinner. You may wish to visit the museum before the dinner, but please check opening hours on the website: <http://www.museoreinasofia.es/en>. The address is Calle Santa Isabel, 52 28012 Madrid; Google map reference <https://goo.gl/maps/2Pg8G8AVZZN2>. The dinner will take place in the 'Nubel' room.



You should make your own arrangements to arrive at the workshop dinner venue. From LASEDE, it should take 30-40 minutes to walk to the Reina Sofia museum. By taxi, the journey is about 10 minutes. It may also be possible to use Madrid's excellent metro system.

Thanks and acknowledgements



EuHPN would like to thank our media partner in Spain, **Hospitecnia**, a Spanish web-based organisation which focuses on news and events for healthcare architects, engineers and hospital and healthcare managers. You can visit Hospitecnia's site at www.hospitecnia.com. In

particular, we thank Isabel Sanchez of Hospitecnia, who suggested speakers and possible study sites and provided a lot of useful practical advice.

We are also indebted to many staff, including Director Elena Rodriguez-Manzaneque, at the **Official College of Architects in Madrid (COAM)** for their assistance throughout the preparation of this year's workshop, and for making us welcome in their building. We are very grateful to Professor José M^a Ezquiaga, President of COAM, for finding time to give one of the opening keynote speeches.



Many of the speakers and other participants from Spain have provided invaluable support and advice. Our thanks in particular to José María Hurtado de Mendoza of Estudio Entresitio and Antonio Ocaña of AIDHOS Architects, who generously gave their time during the preparations for the workshop.

We would also like to thank in advance all the staff at the study tour sites who will welcome the participants.

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This year's EuHPN workshop is generously sponsored by four companies based in Finland:

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The EuHPN board is grateful for the support of these organisations.